



## **IMPORTANT ANNOUNCEMENT FOR PATIENTS**

With the announcement of the spread of Covid-19/Coronavirus in the UK, and the likely increase that will appear in the coming days and weeks, we have considered the safety of our patients coming to the practice.

We have made the decision that the **Open Surgery** will cease with immediate effect. This is a temporary measure and not a permanent change.

This decision has been supported by Health Protection Scotland as a reasonable precautionary step to reduce the risk of contacting and spreading the virus within the community.

Until further notice, if you require an emergency same day appointment, you should contact the practice on (01561) 361260 and a Healthcare Professional will give you a call back. It helps the GP if you can give the caller handler a brief summary of the problem in order that we can ensure your issue is dealt within the correct timeframe and with the correct urgency. If you are required to be seen you will then be given an allocated time to attend.

Please also use hand gel provided on entering and leaving the surgery.

We realise this may present an inconvenience, but we hope you understand that this decision has been taken in the patient's best interest.

Lorna Grubb  
Practice Manager

10.03.2020